## **Richmond Hill Primary Academy**

Melton Road Sprotbrough Doncaster DN5 7SB



t 01302 782421 e PA@richmond.doncaster.sch.uk w www.richmond.doncaster.sch.uk Principal Mrs D Secker

26th August 2025

Dear Parents/Carers

## PRINCIPAL'S UPDATE - RETURN TO SCHOOL

I hope this letter finds you and your family well and enjoying a restful and sunny summer break. As we look ahead to the start of a new school year, I am delighted to be welcoming you and your children back to Richmond Hill next week on Tuesday 2<sup>nd</sup> September\* (\*Staggered start dates for children new to Nursery and new to Reception (by pass nursery).

It is a real honour to write to you for the first time as Principal. While I may be new to this role, I am certainly not new to the Richmond Hill community. I have had the privilege of serving as Head of School here, working closely alongside Mrs Secker, whose leadership has left a lasting and positive impact on our school. I feel incredibly fortunate to be continuing the journey she helped shape, and I am excited to build on the strong foundations she has laid.

Richmond Hill is a truly special place—one where children are at the heart of everything we do. I am passionate about our school's values and deeply committed to ensuring that every child feels safe, supported, and inspired to thrive both academically and personally. As we prepare to open our doors for another year of learning, discovery, and growth, our staff have been working hard to make sure everything is ready for a smooth and joyful start. We are all eager to see the children again and to welcome new families into our school community.

I know how important the partnership between home and school is, and I look forward to working closely with you over the coming year.

Thank you for your continued support. I am truly excited about what lies ahead and feel privileged to lead Richmond Hill into this next chapter.

Cont'd over . . . . .



Here's a reminder of all the relevant information you need to know, in order for us to have a smooth transition into the new academic year. Could we please ask parents to share this information with any other adults, including child minders, who may drop off or collect your child, so they are also aware of our procedures.

Firstly, here is a reminder of start and finish times for each year group:-

# A reminder that your child's start time is the time your child should be in class and settled ready for registration and the day ahead

- please ensure your child arrives at school at least 5 minutes before their start time

FROM SEPTEMBER 2025					
Year Group	School Start time	School Finish time			
Reception	8.45am	3.15pm			
Year 1	8.40am	3.10pm			
Year 2	8.45am	3.15pm			
Year 3	8.45am	3.15pm			
Year 4	8.40am	3.10pm			
Year 5	8.45am	3.15pm			
Year 6	8.40am	3.10pm			
Nursery	rsery  8.35am On Wednesdays - for 15 hours children only on their half day: Beginning of Week Children 8.35am-11.35am End of Week Children 12.00noon to 3.00pm				

## **Gate Opening/Closing Times**

MORNING	Foundation/KS1	Foundation/KS1	KS2 Gates open	KS2 Gates close	
	Gates open am	Gates close am	am	am	
	8.30am	8.45am	8.30am	8.45am	
AFTERNOON	Foundation/KS1	Foundation/KS1	KS2 Gates open	KS2 Gates close	
	Gates open pm	Gates close pm	pm	pm	
	2.55pm	3.20pm	3.05pm	3.20pm	
Nursery 15hrs	For Nursery 15 hours children on Wednesdays only				
Wednesday	Beginning of Week children being collected following their half day morning				
only	session - Gates open at 11.25am and close at 11.35am				
-	End of Week children being dropped off for their half day afternoon session - Gates				
	open at 11.55am and close at 12.00 noon				

## **ENTRY/EXIT ARRANGEMENTS:**

May we please outline the arrangements for dropping off and collecting children.

<u>For safeguarding reasons</u> parents of **Foundation/Y1/Y2** pupils MUST accompany your child to their classroom in the morning and stay with them in the KS1 yard until the classroom door is open and staff are available and not to leave them at the gate. Please see below the arrangements for Y3/Y4 and Y5/Y6 pupils.

**<u>Beginning of the Day</u>** - gates to **Foundation/KS1 and KS2** will open at 8:30am. Classrooms will open 5 minutes before the allocated start time.

**End of the Day** - gates to **Foundation/KS1** will open at 2.55pm and **KS2** gates at 3.05pm. Entry and Exit are our busiest times and initially at the beginning of the school year this will take longer as staff become familiar with new parents/carers. As we have seen previously this will speed up and we thank you in advance for your patience.



**KS2 Gate** - Pupils are able to filter in to the KS2 playground at their allocated start time. Staff will be on duty daily to greet pupils and to direct them to their classrooms. On exit, pupils who are being collected will line up at the designated year group areas on the playground to be collected by a parent/carer and released by the staff member.

**Pupils in Y3 and Y4 Entry/Exit:** must be accompanied to/from school by an adult and **brought to the KS2 gate**.

Parents/Carers can either:

- Bring your child to the bottom gate where staff will be on duty to guide pupils up the ramp, and through the top gate and straight to their classrooms;
- Or you may accompany your child up the ramp and into the KS2 playground where another staff member will be on duty to guide them to their classrooms.

On exit at the end of the day parents/carers must enter the site and wait in the KS2 playground at the relevant designated year group area to collect your child from the member of staff.

It is very important to remember that the KS2 gates do not open in the mornings until 8.30am and children should not be left on their own without adult supervision until a member of staff is present to welcome your child onto the site.

**Pupils in Y5 and Y6 only Entry/Exit:** are able to walk to school and home from school alone with parental consent – please see the website for our policy – parents will be able to provide their annual consent if they wish their child to walk to/from school alone on the Arbor Parent Portal from the beginning of the new school year.

Alternatively - Bring your child to the bottom gate where staff will be on duty to guide pupils up the ramp, and through the top gate and straight to their classrooms;

Or – you may accompany your child up the ramp and into the KS2 playground where another staff member will be on duty to guide them to their classrooms.

## **LUNCH ARRANGEMENTS/SCHOOL MEAL BOOKINGS:**

May we remind parents of the following:-

- All children should remain on their primary meal choice every day either school dinners
   OR packed lunches and not a combination of both during any one week.
  - This helps to avoid any confusion during morning registration as we are able to identify each child's consistent primary meal choice and ensure either appropriate meal bookings and payments have been completed or a packed lunch provided.
  - It also enables efficient planning for food ordering and preparation of meal quantities in the kitchen, therefore reducing food waste.
  - The only exception to this would be if your child has a specific dietary requirement which is detailed in your child's individual health and dietary care plan discussed and confirmed with your child's class teacher and/or our SENCO.
- Meal bookings should be made via ParentPay at least a week in advance, although it will be possible to book a half term in advance.
- Log onto your Parentpay account and select Main Meal Option 1 OR Main Meal Option 2 both options include the dessert of the day, click into your basket and make your payment.
- The weekly deadline will be **8.30am every Friday** for the following week's bookings (this would change to Thursdays if we are closed on a particular Friday e.g. training day etc).
- ALL meals need to be booked via Parentpay including:
  - All meals which need to be paid for
  - All meals for children eligible for <u>free school meals</u> from Doncaster Council
  - All meals for our Reception/Y1/Y2 children who are all eligible for UFSM (universal free school meals).
- Meal bookings for Reception/Y1/Y2 and any individual pupils eligible for Doncaster FSM will show as no cost <u>but you still need to select your child's meal choice on ParentPay</u>.
- Nursery children are not eligible for UFSM.



## Important:

- The meal booking system will not enable completion of meal bookings if there is an outstanding balance.
- If parents do not complete their child's school meals booking on time, this results in difficulties for the service. We try to avoid any inconvenience to parents, but if meal bookings for the week are not completed on time and you have not provided your child with a packed lunch, you will be contacted shortly after morning registration to bring a packed lunch into school.
- If you are experiencing difficulties with making the necessary meal booking due to the associated payment for your child's meals, then please do not hesitate to contact a member of our office team or a member of our Inclusion team in confidence.

#### Packed Lunches:

For children who prefer to bring a packed lunch to school from home, please remember <u>not</u> to include nuts/nut products, for example chocolate sandwich spread, and also no glass bottles. Following Trust guidance based on the input of our Health and Safety advisors we are asking parents **not to send their child with a thermos flask of hot food or liquids as part of their packed lunch.** This has been put in place for best practices, as we are unable to control the temperature of the food and its safety with regard to possible food poisoning and scalding.

- Pupils new to Year 3 from September: please remember Universal Free School Meal eligibility ended in Y2, so unless your child is eligible for Doncaster Council Free School Meals, payment will need to be made.
- Pupils new to school: parents will only be able to access ParentPay once your child is
  formally admitted to school (details about how to create/log on to your ParentPay account
  will be sent home at the end of your child's first day in September). Academy office staff will
  manually book your child's meal preference in the interim during morning registration.

# STAGGERED START DATES FOR NURSERY AND RECEPTION CHILDREN: Nursery Children

Children with a confirmed place to attend for 30 hours (Monday-Friday) – start date Tuesday 2nd September

Children with a confirmed place to attend for 15 hours at the end of the week (Wednesday afternoon/all day Thursday/Friday) – start date Thursday 4<sup>th</sup> September Children with a confirmed place to attend for 15 hours at the beginning of the week (Monday/Tuesday all day and Wednesday morning) – start date Monday 8<sup>th</sup> September

## **Reception Children**

Children who attended our nursery last year – start date Tuesday 2nd September Children who by-passed our nursery and are new to Richmond Hill – start date Wednesday 3rd September

#### **SAFEGUARDING:**

At Richmond Hill, we are committed to safeguarding our children. All of our staff receive regular updates and training and there will always be someone available for your child to talk to if they're worried. Should you have any concerns about a child, no matter how small they seem, don't hesitate to make contact with the Safeguarding Team in school. Please see our website on how you can contact the team both during and outside of school opening hours.



## PARENTAL PERMISSIONS/CONSENTS:

The annual consents/permissions for your child will be available via your Arbor Parent Portal by the afternoon of Monday 1st September. Parents new to school will be sent details about how to access the Arbor Parent Portal shortly. Please ensure you access and complete the necessary consents for the following as soon as possible:-

Photographs/Videos - all pupils

In particular, we would love to share photographs of our pupils as soon as they start their new school year, so if you agree to this please complete your permissions straight away to enable us to let you see how they are settling into their new classes and meeting up with their friends or for our new children taking their first steps in forming the friendships that may last a lifetime.

Home/School Agreement – all pupils Swimming (Y5 only) Mobile Phones (Y5/Y6 only) Walk Home Alone (Y5/Y6 only)

## **COLLECTION OF CHILDREN AT THE END OF THE DAY:**

The details of any/all adults, including grandparents/childminders etc, collecting your child at the end of the school day, should be included in their Arbor Pupil Profile as 'authorised to collect'. Please check your Arbor Parent Portal to make any necessary amendments.

If you make arrangements for your child to be collected at the end of the day by a different adult who is not authorised to collect from school, then please be aware that you will need to ensure that you have informed either the classroom staff directly or a member of the academy office staff, to let us know the details. If we do not receive this confirmation then this will mean a delay in your child leaving school until we make contact with you to check it has your authorisation.

## **COLLECTION OF CHILDREN DURING THE SCHOOL DAY:**

If you wish to request to collect your child/ren during the school day or for collection near to the end of the school day via the main entrance, could we please ask parents:-

- To email <a href="mailto:office@richmond.doncaster.sch.uk">office@richmond.doncaster.sch.uk</a> in advance to help avoid any delay and no later than 9.00am on the day, to let us know you would like to collect your child at some point during the school day (or another adult authorised to collect), stating the specified time and giving full details of the reason for the collection.
- If your request is specifically for a medical/other NHS services appointments please provide evidence on collection about your child's appointment, if this is not possible before they attend the appointment, please ask the medical practitioner to provide it on the day and then let the office have a copy retrospectively.

Please note:- Any requests to collect your child which are not for medical appointments, will be considered an exceptional circumstance, so please provide as much information as possible regarding the reason, so it can be considered by a member of the Senior Leadership Team/Inclusion.

## **OUR CHILDREN'S SAFETY:**

For the safety of those pupils in school who have severe allergies, could we please remind parents that packed lunches from home should not contain nuts or nut products e.g. chocolate spread sandwiches. Our school is also designated a Healthy School. Morning break times – Foundation/KS1 pupils have free fruit provided from Doncaster Council's fruit in schools' scheme, KS2 pupils can bring their own healthy snack, **this must only be a piece of fruit or a cereal bar which should not contain nuts/nut products**. At lunch times, a drink of water will be provided by school for all pupils either on school dinners or packed lunches. Pure fruit juice (not squash) can be included in packed lunches as part of your child's 5-a-day.



As part of our risk assessment, for the health and safety of all our children, **dogs**, **even if they are carried**, **are not allowed on school premises** and should not be brought through the main school gates at both the KS1 and KS2 entrances.

Bikes and Scooters are not allowed on school premises – children/adults should dismount at the outer school gates.

#### **ROAD SAFETY AND PARKING:**

The staggered start and finish times have up to now <u>eased</u> the parking problem around school and we receive far fewer complaints from local residents. However, courteous parking is essential to help to keep community relations positive. Please respect local residents' property and their access to their own driveways as well as parking sensibly in the areas immediately outside school - please do not park on the kerb too close to the crossing near the KS2 gate as well as on the yellow zig zag lines near the KS1 gate. As our children and parents need to line up outside the school gates and are adjacent to vehicles parking in the lay-bys, may we please ask for your support by keeping engines turned off when parked to avoid anyone inhaling damaging vehicle fumes.

We would also like to remind you that the academy staff car park is not for general use by parents. Our gates are locked at certain times during the day to ensure the health and safety of the children and parents walking past the gates. They will be locked at the beginning and end of the school day for this reason from 8.25-9.00am and 2.55-3.30pm. We also request that parents do not enter the academy staff car park either by vehicle or on foot, including when collecting children from After School Clubs/Hillbillies Before and After School Childcare/Teacher-led Tuition Sessions. If you are eligible, and have a need to use our designated disabled parking spaces on a regular basis, please contact a member of the Academy Office Team.

Doncaster Council's Safer Neighbourhood Team no longer provide a Crossing Patrol Service outside our school. Parents should be aware that there is no obligation on the Authority to ensure that there is a daily crossing patrol. There is a Puffin Crossing near the KS2 gate. Children and parents are advised to use the crossing when arriving/leaving school for health and safety reasons.

We also need to stress to parents that children on their way to/from school should avoid attempting to make a detour through the Levett School grounds (next to the KS2 gate). The car park in the grounds can be very busy and we need to keep our children safe. The Levett school also politely ask our parents not to park in their car park, even if the barrier is not in operation, as they have restrictions in place.

To ensure the safety of your children, your co-operation would be greatly appreciated

#### **BAGS AND WATER BOTTLES:**

We ask that PE kits for Reception to Y6 pupils are brought into school every Monday (or Tuesday if it's a bank holiday/training day) and remain in a separate bag in the class cloakrooms until every Friday. We ask that only items necessary for learning are brought in a bag on a daily basis to school - children will be allocated a reading diary (to contain merits, home school reading and any interventions) and school reading books. Your child does not need to bring their own stationery to school as we provide all necessary equipment.

A reminder that drinks containers should be named and only contain water, there is an opportunity for pupils to refill their bottles with water during the school day.

Pupils in Nursery/Reception/Y1/Y2 will be provided with a free book bag on admittance with replacement bags being available from the Academy Office with the cost to be paid via your ParentPay account. KS2 pupils can bring their own backpack to school.



#### RICHMOND HILL SCHOOL UNIFORM CODE FOR ALL PUPILS INCLUDING NURSERY CHILDREN:

It is very important all clothing is clearly marked with your child's name

Our uniform builds a sense of pride and belonging so it is important that our school uniform is worn.

To ensure affordability we do not require logo items please see below:-.

Black or Grey Trousers or Skirt/Pinafore Dress

Blue Sweatshirt or Blue Cardigan

White Blouse/Shirt or White Polo Shirt

Plain Black Shoes/Plain Black Trainers/Black Sandals (all footwear should be black, flat, sensible and safe)

Summer Dress:-

Summer weight dress in plain blue, blue check or stripes

Blue or grey shorts (should be smart school shorts not the PE type)

#### PF Kit

Children in Reception to Year 6 (Nursery children do not need a PE kit) should bring their PE kit to school in a named bag every Monday and leave it in the class cloakroom until Friday when it should be taken home.

Black Shorts (not knee length), White t-shirt, Trainers, Tracksuit in inclement weather. The basic premise for PE clothes is health and safety. If PE kit is not brought to school a spare kit may be provided. In order to be flexible because of changes in weather, PE may take place outside or inside, so please ensure you send your child with their full kit as outlined above.

Swimming Lessons – pupils in Year 5 participate in swimming lessons with an outside provider for weekly one hour sessions over 13 weeks.

Earrings/Jewellery:

Earrings and other jewellery (except a <u>simple</u> watch – not smart watches) <u>are not</u> to be worn at school as part of health and safety schools' risk assessments.

If ears are newly pierced this should be carried out during the 6 week break to ensure they are able to be taken out when we return to school. However, if a pupil's ears are still healing then inform the academy office by email and please ensure your child's ears are covered with medical tape – e.g microporous paper tape (for health and safety) before arrival to school on a daily basis.

Make-up/nail varnish/nail art/children's temporary tattoos – **must not** be worn in school.

Extremes of hair style/colour are not allowed.

## School Uniform Bank

St Peter's Church in Bentley operate a School Uniform Bank for pre-loved uniform for parents who have children in any of the schools in the DN5 area. If you have any items you can donate or you would like to request any school uniform items, please contact St Peter's.

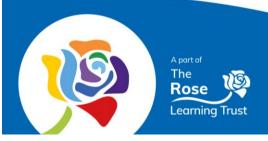
#### **STATUTORY ATTENDANCE GUIDANCE:**

The fine for school absences across the country is £80 if paid within 21 days, or £160 if paid within 28 days. This fine is per parent.

In the case of repeated fines, if a parent receives a second fine for the same child within any three-year period, this will be charged at the higher rate of £160.

Fines per parent will be capped to two fines within any three-year period. Once this limit has been reached, other actions such as a parenting order or prosecution will be considered.

If you're prosecuted and attend court because your child hasn't been attending school, you could get a fine of up to £2,500.



## **Important DfE Attendance Information:**

For most pupils the best place to be during term time is in school, surrounded by the support of their friends and family. Studies show that pupils who attend school regularly are more likely to succeed academically and develop strong social skills.

As part of our updated policy, the school is committed to meeting our obligation with regards to attendance through our whole-school culture and ethos that values good attendance, including: Promoting good attendance;

Reducing absence, including persistent and severe absence;

Ensuring every pupil has access to the full-time education to which they are entitled;

Acting early to address patterns of absence;

Building strong relationships with families to ensure pupils have the support in place to attend school;

We will also promote and support punctuality in attending lessons.

Support and Guidance

We understand that there may be circumstances that make attendance challenging. We encourage you to communicate any issues or concerns with us as early as possible so that we can provide the necessary support. Our goal is to work together to ensure that every child has the opportunity to succeed.

## **ATTENDANCE/ABSENCES – INCLUDES NURSERY CHILDREN:**

All pupil absence (including medical appointments) should be communicated daily by parents direct to the Attendance Officer to the email address – <a href="mailto:absence@richmond.doncaster.sch.uk">absence@richmond.doncaster.sch.uk</a> or by telephoning school on 01302 782421 and choosing option 1 to leave a voice mail message. To ensure the information is received by the appropriate staff, please do not use any other school email address/or pass on a verbal message to classroom staff. If a pupil is absent and we have not received a reason for absence this will result in a home visit by a member of our Inclusion Team as part of our legal duties to missing pupils. When reporting any absence due to illness, please give as much detail as possible. Some childhood illnesses may affect anyone who is pregnant or children/adults who have other health issues – this will give us the opportunity to advise anyone in these categories to seek further advice from a health care professional.

Further information regarding the expectations for parents, schools, trusts and local governing bodies can be found following this link.

https://www.gov.uk/government/publications/working-together-to-improve-school-attendance

Pupils late at the start of the school day

Attendance and a prompt start is really important and we know you share this by the good attendance Richmond Hill has. Our attendance procedures place emphasis on lateness as well as attendance. Our Attendance and Welfare staff closely monitor pupils arriving late to school. If children are persistently late, parents will be contacted to discuss the best way we can offer support or intervention. Gates will be closed promptly and any children arriving after session start times will need to enter via the main school entrance where they will be registered. At the end of the school day any child not collected by 3.20pm from their usual exit, should be collected from the main school office. This enables the gates to be secured promptly to ensure pupils accessing our after school clubs, teacher-led tuition sessions and Hillbillies (Before and After School Childcare) are safe on site.



#### ARBOR PARENT PORTAL AND ARBOR APP:

Arbor is the school's management information system.

If you are new to school you will be sent details shortly about how to log on to the Arbor Parent Portal. The portal gives you access to the following:-

Your child's dashboard is the first screen that you will see. This gives a quick glance of your child's attendance. You can return to this page at any time by clicking on the school's logo or choosing Dashboard from any menu.

Statistics section shows information about your child's attendance.

Parent of more than one child - If you are the Primary Guardian for more than one child in the school, you can access and view each child through the same portal by clicking on the name at the dropdown menu with the children's names in the top-left of the home page, then change sibling. Profile – this allows you to see basic information about your child, and highlights any unread notices or actions needed to be completed. You will be able to amend details such as your contact details, medical information, consents – pending approval by school.

Parental Permissions – consents/permissions for photographs/home school agreement etc are available on an annual basis to confirm.

Parents' Evening appointments – details of dates will be communicated when available and parents may book appointments with their child's class teacher.

## **ACADEMY OFFICE:**

The academy office is open from 8.15am-4.30pm Mondays-Thursdays and 8.15am-3.45pm Fridays. Academy office staff will also be on duty at the KS1 gate/main entrance daily at the beginning of the school day for any parental advice/queries. You can also communicate with the academy office staff via office@richmond.doncaster.sch.uk.

#### **SCHOOL WEBSITE:**

Richmond Hill Primary Academy's website is - www.richmond.doncaster.sch.uk

You can find lots of useful information on our website including details about school uniform, policies etc. Under Parents' Information you will find copies of all current/previous letters to parents (these are always emailed to parents but just in case you can't find something), as well as term dates, forms etc. Under the Classes and Home Learning tab you can select your child's class page. Here you will find useful information from your child's class teacher together with class videos/photographs. You do not need a password for this main page.

## **MORNING BREAKTIME SNACKS:**

A healthy snack can be brought from home for morning break times by children in Key Stage 2 only – this should only be a piece of fruit or a cereal bar – and should not contain any nuts/nut products.

Free fruit from Doncaster Council will continue to be available for KS1 and Foundation children.

#### MILK:

If you would like your child to have milk in school, please register directly with the provider Cool Milk. Milk is free up to the age of 5, but you will still need to register – www.coolmilk.com



#### Y5/Y6 PUPILS ONLY - MOBILE PHONES/WALK HOME ALONE:

Parents of pupils in Year 5/Year 6 may give their consent via the Arbor Parent Portal for their child to walk home alone. Mobile phones should not be brought into school by pupils. However, if parents of Y5/Y6 pupils feel that their child needs the use of one before and after school because they walk to/from school alone, then parental permission is needed via the Arbor Parent Portal. Pupils should deposit their phone on arrival to their classroom with their class teacher. Phones are then securely stored in the Academy Office during the school day and returned to pupils at the end of the day in their classrooms. Phones brought to school must not be kept by pupils in their bags/pockets.

### **COMMUNICATIONS:**

## Please ensure you keep your contact details up to date via the Arbor Parent Portal

We recognise how important the communication between school and parents/carers is and that is why we regularly keep you informed by sending messages/letters by email and the Arbor in-app messaging service - via our **Arbor** management information system.

**Email** communications via Arbor have proven to be a very successful method, and we would urge parents to check their email accounts on a regular basis for any whole school communications or information from your child's year group. The majority of parents/carers also find a quick and easy way of communicating with school is by sending us an email to <a href="mailto:office@richmond.doncaster.sch.uk">office@richmond.doncaster.sch.uk</a> this account is checked regularly throughout the school day.

You can also contact your child's class teacher direct by emailing the year group e.g – <a href="mailto:year6@richmond.doncaster.sch.uk">year6@richmond.doncaster.sch.uk</a> although responses from teaching staff will be at the end of a school day.

Please note that **messages by text** will only be sent to individual parents/carers for urgent/time sensitive communications.

The **Arbor In-App Messaging** service is a facility already included in our management information system. Most parents already communicate with school via **Arbor In-app Messages** so we would like to take this opportunity to encourage **all** parents to access it as we are using this as an alternative to sending messages via texts. This enables quick messages:-

- to be sent from school to parents/carers
- and for parents/carers to reply to messages as well as sending school a new message.

You can access **Arbor In-app messages** from the communications section in the **Arbor Parent Portal**. The Arbor Parent Portal is where you can view your child's pupil profile and also book appointments for Parents' Evenings. You can access the Arbor Parent Portal in two ways:-

- Via the Arbor App this is the mobile version of the Arbor Parent Portal, for use on mobile devices such as smartphones and tablets. You can download the Arbor App for free from either the Play Store for Android phones or the App Store for IOS. It also enables messages to be received as Push Notifications on your mobile device.
- Via the Arbor website <u>www.arbor-education.com</u> to log on to your Arbor Parent Portal communications.

If you have any problems with access please contact the Academy Office Team.



**Class Emails** - Year group emails are a great way of communicating with class teachers. Emails are checked once daily at the end of the school day. If you have any queries about daily routine or what your child is learning, then please do not hesitate to get in touch. However, If there is anything urgent please contact a member of staff in the <u>academy office</u> who will be able to act more swiftly. To contact:-

**Year 1 to Year 6 Class Teachers:-** please use the class email address - just change the year group for example

Year1@richmond.doncaster.sch.uk

Year 2@richmond.doncaster.sch.uk etc

### **For Foundation classes**

Nursery @richmond.doncaster.sch.uk

Reception@richmond.doncaster.sch.uk

## For general parental enquiries/contacting the Academy Office Team

office@richmond.doncaster.sch.uk

## For absences or to report any medical appointments

absence@richmond.doncaster.sch.uk or phone 01302 782421 and leave a voicemail

#### For confidential contact

pa@richmond.doncaster.sch.uk

## The following information is for any parent who has a child eligible for a school nursery place starting in September 2026

## **Nursery Applications 2026/2027**

Apply NOW to Doncaster Council for Nursery places for September 2026 to July 2027 (child's date of birth 1/9/22-31/8/23). The deadline is 6th October 2025. Please go to Doncaster Council Admissions to complete your application form.

Please note:- Early admission to nursery - parents must secure a September 2026 place before any possible offers of January/April starts are made.

## The following information is for new Y6 parents Secondary School Applications 2026/2027

Apply to Doncaster Council for a secondary school place for September 2026 to July 2027. Deadline Friday 31<sup>st</sup> October 2025. Please go to Doncaster Council Admissions to complete your application form.

## The following information is for parents of children who will be in our Nursery for the coming academic year:

## **Reception Applications 2026/2027**

Apply to Doncaster Council for a Reception place for September 2026 to July 2027. Deadline 15<sup>th</sup> January 2026. Please go to Doncaster Council Admissions to complete your application form. Application process currently not live, but please remember to keep checking Doncaster Council's website.

## Term Dates 2025/2026

As a reminder, a copy of the term dates for 2025/2026 including training days, previously distributed to parents in the summer term, is attached for your information.

Let's make this school year one of growth, achievement, and celebration. Welcome back!

Yours sincerely Kelly Cousins Principal

